
SUPPORT ANALYST

Job Description

Application Support Analyst is a challenging and rewarding role, that will offer you the chance to learn a vast amount of knowledge in both the financial and technology industries.

We are looking for someone who has that itch to get a problem solved, the ability to absorb information and most importantly a natural ability to build and maintain client relationships.

Personality wise we are a small team who don't take ourselves too seriously. It is a relaxed atmosphere where everyone's ideas matter. We are looking for someone who can slot straight into this set up.

Key Responsibilities

- ✔ Support clients & processing of support tickets.
- ✔ Client management
- ✔ Investigating & resolving queries where possible e.g. data analysis, application issues or database related
- ✔ Testing new software functionality & assisting the quality assurance process.

Required Experience

- ✔ Problem solving skills
- ✔ Communication skills
- ✔ Jira
- ✔ SQL & Hbase
- ✔ Unix skills
- ✔ Basic Java knowledge

About the Company

We are a young Fin-tech founded due to frustrations with rigid trading technologies. We are passionate about creating flexible and forward thinking software that has the user's needs at the heart of it.

We're based in the super central Bank. The office is a great place to work and hosts events weekly providing a great work / play mix. We also have offices in Hong Kong and Miami so there are opportunities to explore outside of England's green and pleasant land.

Please apply to the following e-mail:
jobs@celer-tech.com